

# WIRE & ACH FRAUD PREVENTION



## ELECTRONIC PAYMENT FRAUD

Wire and ACH services help you quickly send money from your bank to another bank. Fraudsters, if they get possession of your account information, can commit fraud by initiating unauthorized wire and ACH transfers.

To help protect you and your money, here are a few tips to prevent these types of payment fraud:

- Never respond to emails, download programs, or open attachments from foreign or misspelled email addresses asking for account information.
- Have the latest anti-virus and malware prevention programs running on your computer where payments are processed.
- Never share online banking login credentials (user ID and password) with anyone!
- If you receive wire or ACH instructions, even from a party you have business with, please call them to verify the instructions from a number on file before acting on those instructions.
- Check your bank accounts often to ensure all transactions were authorized by you.\*\*
- Never login to your bank account using a public computer, such as at the library or a hotel business office.

**\*\*IF YOU NOTICE ANYTHING UNUSUAL, NOTIFY US IMMEDIATELY.**

## MORE FRAUD PREVENTION TIPS



DON'T BE A VICTIM



USE MULTI-FACTOR AUTHENTICATION  
TO PROTECT YOUR ACCOUNTS



ALWAYS VERIFY TITLE COMPANY  
WIRING INSTRUCTIONS



WHEN IN DOUBT, CALL US  
214.358.3111